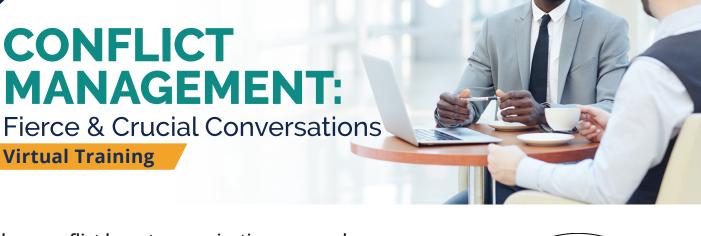
WRITIAL TRAINING VETS!

CONFLICT



Workplace conflict haunts organizations every day it leads to lost productivity, diminished morale, and decreased performance.

This training will focus on developing skills, such as active listening non-judgmental questioning, and how to have open and honest communication. Employees will be given the tools to help them successfully resolve conflict situations and avoid future ones.

Topics Covered:

- How to assess a challenging situation and appropriate strategy
- Understand the elements of effective communication
- Utilize a 5-step process for dealing with difficult people
- Recognize the negative impacts of conflict
- Navigating through tough conversations with employees
- Conflict resolution across department team members
- Understanding and displaying empathy



Made possible by funding from Solano County

Thursday, May 16, 2024 12:00 - 1:00 PM

Free Virtual Training for Solano County Employers!

Register Now!

Register with your phone by scanning the QR Code →







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